

# User's Manual

## **COMMERCIAL MIXER-AMPLIFIER**

## **MODEL:**

## PR-130A / PR-240A









### IMPORTANT SAFETY INSTRUCTIONS

- Read these instructions All the safety and operating instructions should be read before this product is operated.
- Keep these instructions The safety and operating instructions should be retained for future reference.
- Heed all warnings All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions All operating and use instructions should be followed
- Do not use this apparatus near water The appliance should not be used near water or moisture – for example, in a wet basement or near a swimming pool, and the like.
- 6. Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produces heat, without proper ventilation.
- 9. Do not defeat the safety purpose of the polarized, or grounding plug. A polarized plug has two blades with one wider than the other. A grounding plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug doesn't fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and at the point where they exit from the apparatus
- 11. Only use attachments/accessories specified by the manufacturer.
- 12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- Unplug the apparatus during lightning storms or when unused for long periods of time.
- 14. Refer all servicing to qualified service personnel. Servicing is required when

- The apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15. Please keep the unit in a good ventilation environment.
- 16. WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall not be placed on apparatus.
- WARNING: The mains plug, or appliance inlet is used as disconnect device, the disconnect device shall remain readily operable.
- 18. Power Sources This product should be operated only from the type of power source indicated on the rating label. If you are not sure of the type of power supply to your home, consult your product dealer, or local power company. For products intended to operate from battery power, or other source, refer to the operating instructions.
- 19. Safety Check Upon completion of any service or repairs to this product, ask the service technician to perform safety checks to determine that the products is in proper operating condition.
- 20. Don't touch conductive parts of output terminals to prevent hazardous electrical shock. The external wiring connected to the terminals requires installation by an instructed person or the used of ready-made leads or cords.
- 21. This equipment is for commercial and professional use only.
- 22. This product is in compliance with EU WEEE regulations. Disposal of end-of-life product should not be treated as municipal waste. Please refer to your local regulations for instructions on proper disposal of this product.



- 23. To prevent hazardous electrical shock, do not touch the conductive parts of the output terminal. The external wiring connected to the terminals requires installation by a qualified technician or the use of ready-made leads or cords.
- Please locate the apparatus at places nearby power socket for quick power disconnection in case of emergency.



Protective earthing terminal. This apparatus should be connected to a mains socket outlet with a protective earthing connection.



This Lightning flash is intended to alert the user to the presence of non-insulated "dangerous voltage" on the output terminals that may be of sufficient magnitude to constitute a risk of electric shock. The external wiring connected to the terminals requires installation by an instructed person or the used of ready-made leads or cords.



CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN



CAUTION: To reduce the risk of electric shock, do not remove any cover. No user-serviceable parts inside. Refer servicing to qualified service personnel only.



The Lightning flash with arrowhead symbol within the equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within the equilateral triangle is intended to alert the user to the presence of important operation and maintenance (servicing) instructions in the literature accompanying this appliance.

**CAUTION:** To prevent electric shock, do not use this polarized plug with an extension cord, receptacle, or other outlet unless the blades can be fully inserted to prevent blade exposure.



## **Table of Contents**

Introduction	4
Features	5
Controls	6-7
Setup	8-9
Connections	10-13
Operations	14-16
Specifications	<b>17</b>



21000 Transcanadienne Baie d'Urfé, Québec, H9X 4B7 Phone: 1-877-374-5266

Fax: 888-918-2244

www.eriksoncommercial.com

Copyright © 2022 Exertis | Jam. All rights reserved



## **Introductions**

### Welcome

Thank you for choosing this Quest Commercial PR-Series Mixer Amplifier.

Quest Commercial Mixer-Amplifiers are the ultimate solution for sound distribution systems in small to medium sized commercial premises, delivering the best and highest quality audio at an affordable price. These models have a constant voltage power amplifier allowing use at 70/100V or at low impedance of 4 Ohms. The PR-130A can deliver a power of 130 Watts, and the PR-240A a power of 240 Watts. They offer six inputs channels (terminal block/RCA) with independent level controls to facilitate the connection of sound sources. It has a telephone paging input for connection to a telephone system for announcement, a digital remote mic input on RJ45 for connection to a RM6, 6-zone paging microphone. A music-on-hold feature is also available for businesses wishing to enhance their customers' telephone experience. When you connect these mixers to a telecommunications system, customers can listen to music or pre-recorded messages while they wait.

With proper maintenance and sufficient ventilation, your product will give you satisfaction for many, many years. Record the serial number below for future reference:

Serial Number :	 	
Date of Purchase:		

## **Unpacking and installation**

Although your Quest Commercial amplifier is not complicated to install or difficult to operate, it will take a few minutes of your time to read this manual to get the installation wired correctly, and to familiarize yourself with its features and how to use them. Please take great care when moving the unit and/or packing it if it ever becomes necessary to return the unit for service. Never place the unit near a radiator, in front of heating vents, in direct sunlight, or in excessive humid or dusty location, to avoid damages and to guarantee a long and reliable use.

Connect your device to the system components as described on the following pages.



### **Features**

The PR-130A and PR-240A mixer amplifiers are complete all-in-one mixer amplifier solutions for commercial and industrial applications. These low-cost units offer all the necessary features in a simple format.

- 4 Balanced Mic/Line Inputs, with 48V Phantom.
- 2 Aux In, 1 Line Out, and 1 Link Out, all on RCA connectors.
- 6 Zone Out with Discrete Volume Control.
- 6 Zone Paging Microphone input on RJ45 (paging microphone not included)
- Tel Paging, and Music On Hold (MoH) with volume controls.
- Priority with Ducking Level Control & Channel Selector.
- Contact Closure to Rec/Play Messages.
- Phoenix/Euro connectors.
- CSA/UL approved.
- Class D & switching power supply
   PR-130A / BT @ 120V / 2.2A
   PR-240A / BT @ 120V / 3.8A.
- All-in-one solution for commercial and industrial applications.
- Bass & Treble controls.
- Three-year warranty.



## **Controls**

### **FRONT PANEL**

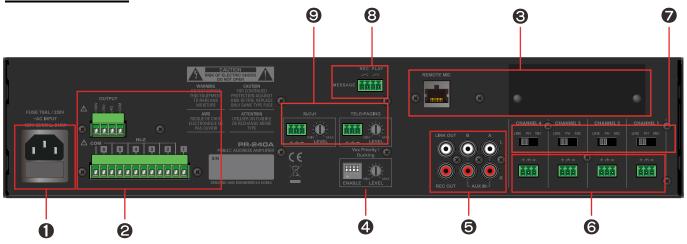


[Figure 1.1 Front panel diagram]

- 1. Optional BMP-1 Bluetooth Media Player Bay.
- 2. Speaker zone output selector and indicator.
- 3. Output Volume Control for each zone.
- 4. Status indicators ( Protect/Output level/AC power ).
- 5. Power switch.
- 6. Master volume control.
- 7. 2 band tone control, Bass (100Hz), Treble (10kHz).
- 8. AUX and media source selector and indicator.
- 9. AUX and channel input level control.



## **REAR PANEL**



[Figure 1.2 Rear panel diagram]

- 1. AC 120 V 50/60Hz with fuse.
- 2. Speaker outputs connector (individual zone and 100V, 4-ohm, 70V output).
- 3. FM antenna, line output of media module (when installed) and remote mic station (RM6) input jack.
- 4. Priority with Ducking Level Control & Channel Selector.
- 5. 2 Aux In, 1 Line Out & 1 Link Out.
- 6. 4 Balanced Mic/Line Inputs with 48V Phantom.
- 7. Line / Phantom / Mic selection switch for each input channel
- 8. Contact Closure to Rec/Play prerecorded messages.
- 9. Tel Paging and Music on Hold (M.O.H.) with volume controls



## Setup

## Installation

<u>CAUTION:</u> Before you begin, make sure your mixer amplifier is unplugged from the power source, the power switch is in the "OFF" position, and all volume controls are set to minimum level (turned counterclockwise).

#### Location:

Take the unit out of its packaging (keep it for any return to the workshop). The PR-130A and PR-240A mixing amplifiers can be installed in a standard 19" equipment rack or on a shelf. To install the unit in a standard 19" equipment rack, please use the rack ears that are included with the unit. Do not mount multiple units directly on top of each other, allow a 2U space between the units for convection cooling. If a table or shelf installation is the chosen route, be sure to choose a flat surface, with 12-inches (about 30cm) of air space around the unit for convection cooling, and that is free of liquids or other such hazards.

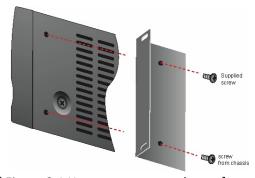
To select an appropriate location for your equipment, you must consider the distance between the mixer amplifier and the speakers, the need to access the equipment to change the source or adjust the volume, the proximity of the sockets electrical, etc. You must determine the length of the cables used to connect your equipment to the speakers. Depending on the type of loudspeakers and the length of the cables, you can choose to route the signals to the loudspeakers in low impedance or in constant voltage.

If you are using low impedance speakers, you must connect them to one of the low impedance outputs (4 ohms) of the mixer amplifier with speaker cables. However, pay attention to the diameter and length of the cables. If you are using loudspeakers with built-in 70V transformers, often referred to as constant voltage systems, please connect the to one of the high impedance (70V/100V) outputs. The advantage of these systems is that they allow the use of long cables to connect several loudspeakers to the same amplifier. The PR-Series mixer amplifiers are ideal for this type of application as they are equipped with 70/100V output transformers.

#### Using the rack ears

How to attach the rack ears.

- 1. Locate the two rack ears and four rack-ear screws supplied.
- 2. Place a rack-ear flush with the right front of the chassis.
- 3. Insert a screw into the bottom hole of the rack-ear and chassis. Screw it in.
- **4.** Insert a screw into the top hole of the rack-ear and chassis. Screw it in.
- 5. Repeat steps 2 to 4 for the left side of the chassis.
- **6.** Remove the four legs from bottom of unit.
- 7. Please refer to Figure 2.1



[ Figure 2.1 How to connect rack ears ]



#### Speaker selection

When selecting loudspeakers, you must consider a few important factors, such as the location of the mixer amplifier, the type of loudspeakers and the need to use a 70V distribution system. The following sections explain how to connect loudspeakers or a constant voltage system in a typical installation.

#### Using passive speakers

Before using low impedance speakers (4 or 8 ohms), you must first determine the location of your mixer amplifier. If the speakers are less than 30 meters away, you can connect the amplifier directly to the speakers in low impedance mode.

Be sure to check the impedance of the speakers. The 4 Ohms output allows you to connect a 4 Ohms speaker or two 8 ohms speakers in parallel. If the speakers are more than 30 meters away (approximately), it is best to use a constant voltage system.

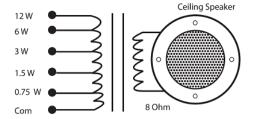
#### Using a constant voltage system

If your setup has many loudspeakers and long cables, you might consider using a 25 or 70V constant voltage system. This type of system became standard in the field of installations in the middle of the 20th century because it offered an efficient solution for the use of multiple enclosures and long cables. It is inspired by long distance electrical networks which use increased voltage and reduced current to carry very high power over long distances with more affordable and relatively small diameter cables. The voltage is then reduced and then routed to the consumer on a short, large diameter cable.

The same principle applies to constant voltage audio systems. A transformer connected to the output of the amplifier increases the voltage and reduces the output current, allowing the use of long, smaller-diameter cables to link multiple speakers with step-down transformers. For economy, the 70V standard was adopted in the United States because electrical conduit is required on lines with voltages greater than 100V peak-to-peak. Commercial sound systems, such as those installed in schools, office buildings and restaurants, often use a constant voltage distribution system when multiple loudspeakers are connected in different areas.

Many loudspeakers with transformers are produced by various manufacturers. Most of these loudspeakers provide tap points on the transformer to allow power to be distributed to the loudspeakers and their levels to be adjusted separately. Quest Commercial mixer amplifiers have a built-in transformer to step up the output voltage and step down the current so that multiple speakers (with transformers) can be connected using long cables. Constant tension systems allow the use of cables from 1 to 1.6 mm in diameter, depending on their length (long cables must be larger in diameter).

A simple way to represent a constant voltage is to divide the power in Watts of the amplifier by the number of loudspeakers used. For example, to connect ten loudspeakers to the output of a PR-130A amplifier, use a loudspeaker whose transformer provides a tap point of approximately 10 Watts. 130 Watts divided by 10 speakers gives 13 Watts per loudspeaker, but we must always keep a cushion of about 15 to 20% of the power of the amp to make sure not to overload the amp.



Typical ceiling speaker with onboard transformer and six power taps. These power taps also control volume level for sound balancing.

[ Figure 2.2 Constant voltage speaker ]

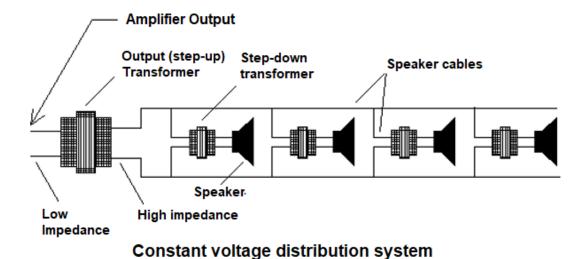


### **Connections**

#### **Connecting speakers**

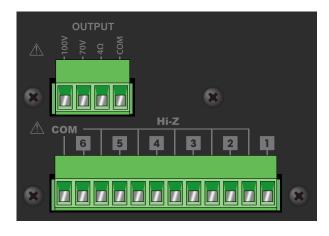
Connect the speakers to the terminal block output connectors on the rear. Never turn on the amplifier when the speakers are not connected to the outputs. When using the 4 Ohm output, you must connect speakers with a minimum impedance of 4 Ohms (4 Ohms or more).

For 70V operation, connect the speaker's positive input to the 70V terminal, and the negative input to the COM (ground) terminal. Then connect the other speakers one after the other in parallel.



[ Figure 2.3 Constant voltage speaker connection]

Since the PR-Series mixer-amplifiers have 6 output zones in 70V operation, you can create separate audio environments using up to six of the PR-Series' outputs.



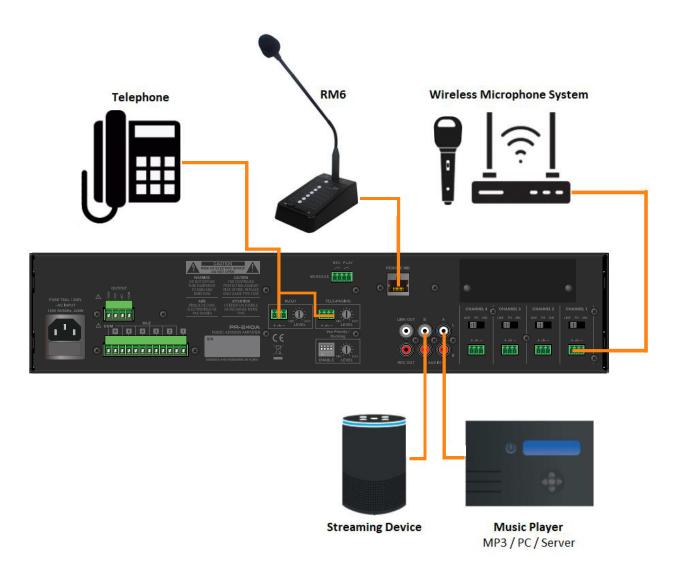
[ Figure 2.3 speaker output connectors]



#### **Connecting sound sources**

Then connect the sound sources to the terminal block input connectors on the back. If your console or source has Balanced outputs, use balanced three-conductor connections and connectors (you can use unbalanced connections, but you'll get better sound quality and less noise if you use balanced connections).

Set all input level controls (on the front) to minimum ("-MIN"). Then connect the mains lead to a grounded outlet..



[ Figure 2.4 Connection example ]

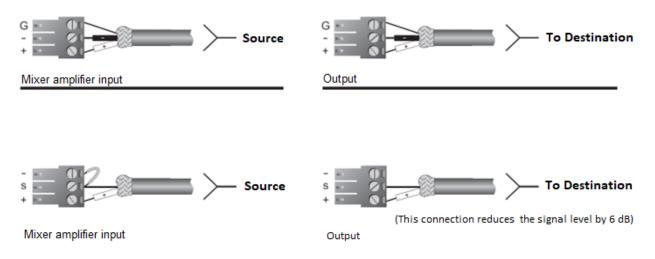


#### Wiring guide

Choose the input connector and the appropriate cable for each source.

We recommend the use of pre-assembled or professionally assembled 22-to-24-gauge balanced cables.

Figure 2.1 shows the connection diagrams for the different connectors. RCA input connectors can also be used as unbalanced inputs.



[Figure 2.5 Input cables and connectors]

Connect microphones or balanced line-level sources to the balanced inputs of the mixer amplifier. Adjust the Gain accordingly. Connect unbalanced line-level signals to RCA connectors.

Choose the output connector and the appropriate cable for each source.

For the amplifier output connectors, we recommend the use of pre-assembled or professionally assembled speaker cables of high quality and of sufficient gauge. You can use pluggable terminal blocks for your output connectors. To prevent the possibility of shorting, wrap or insulate exposed speaker connectors.

Using the guidelines below, select the speaker wire gauge based on the distance between the amplifier and the speakers. Wire gauges apply to 4-ohm output.

Distance	Recommended Gauge
Up to 25 ft.	16 AWG
26 ~ 40 ft.	14 AWG
41 ~ 60 ft.	12 AWG
61 ~ 100 ft.	10 AWH
101ft ~ 150 ft.	8 AWG
151 ~ 200 ft.	6 AWG

[Table 2.1 Recommended speaker wire gauge for 4-ohms operation]

NOTE: Custom wiring should be performed by qualified personnel only. Class 2 wiring is required.



#### Wiring guide - Continued

CAUTION: Never use shielded cable for speaker output.

Maintain correct polarity on output connectors.

For each output channel, connect the output terminal block connector to the speakers.

Use terminals marked COM and  $4\Omega$  /  $8\Omega$  for low impedance speakers, or use terminals marked 70V or 100V, and COM for high impedance speakers.

Connect the COM terminal to the negative (-) terminal of the speaker; connect one of the other terminals to the positive (+) terminal of the speaker.

Output impedance and voltage are as shown in Table 2.2

PR-130A/130BT	4Ω / 22V	83Ω / 100V
PR-240A/240BT	4Ω / 31V	42Ω / 100V

[Table 2.2 Output voltage and impedance]

NOTE: The impedances listed in Table 2.1 represent the total impedance of all speakers connected.

CAUTION: Never use both the Low-Z (4 ohms) and Hi-Z (70V or 100V) terminals at the same time.



## **Operations**

#### Signal input gain control

The PR-Series mixer-amplifiers can accept balanced mic or line input signals, thanks to the gain selection switches (figure 3.1).

#### **Phantom power**

The PR-Series mixer-amplifiers can supply 48V DC phantom power to use condenser microphones on any of the mic channels. To use phantom power, please set the switch to the PH position (figure 3.1).



[Figure 3.1]

#### **VOX Priority / Ducking**

The PR-Series mixer-amplifiers offers a MIC priority / Vox feature for input 1-4. When set to on, this slide switch configures mic channels 1-4 to mute the other input channels when a signal is present on the connected microphones. The level at which an input will mute the other ones can be adjusted by the LEVEL volume.



[Figure 3.2]

#### **Priority Control**

The PR-Series mixer-amplifiers have a three (3) layer priority mute function. When a higher priority source is activated, other input signals are muted except the sources on the same priority level.

Tele-Paging > RM6 > Mic/line 1-4 > Media Player (if present) > AUX1~2

#### User message recording and playback

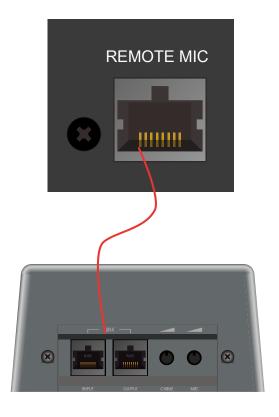
The PR-Series mixer-amplifiers have an internal memory for recording and playback of a simple message. You can record and playback a message of approximately 60 seconds. This message is recorded and played via contact closure on the rear panel. The message can be sent to a specific zone but selecting the zone prior to activating the contact closure.



#### **Remote Microphone**

A RM6 remote paging microphone station can be connected to the PR-Series mixer-amplifiers. The RM6 remote microphone station can select from the 6 individual zones and play a pre-announcement chime.

The RM6 remote microphone station should be connected using UTP CAT5/6, CAT6 is recommended for longer distance. Up to four (4) RM6 remote microphone stations can be daisy-linked using the Link port. The maximum distance between the RM6 remote microphone station and the PR-Series mixer-amplifier is 200m.





[Figure 3.3]

CAUTION: This port is not a network terminal. Do not connect to a network device.

#### Using Music on Hold (M.O.H.)

The PR-Series mixer-amplifiers include a MOH (Music on Hold) function allowing you to connect the PR-Series to a business telephone system. With MOH, when customers call in to the business and are put on hold, they hear background music from an external source or from the internal media player if the optional BMP-1 (Bluetooth, tuner, and Media player module) is installed. You can make the call-in experience more pleasant or take advantage of valuable time by playing a pre-recorded commercial message using MOH.

You can set the volume of the MOH signal using the MOH Level control.



[Figure 3.4]



#### Using the TELE-Paging function

You can connect the PR-Series mixer-amplifiers to a business telephone system using the TELE PAGING connector allowing announcement paging from any telephone. Usually, the telephone system provides a dedicated output and has the ability to send a page using a certain extension number. Check the manufacturer's operating manual of the telephone system for operation detail.



[Figure 3.5]

#### **Expanding The PR-Series public address amplifiers using the LINK OUT or REC OUT**

If the system installation requires more inputs and outputs, you can use an external mixer or additional PR-Series mixer-amplifiers using the LINK OUT and REC OUT connectors. Connect the LINK OUT of the first PR-Series mixer-amplifier to one of the LINE inputs of the second unit, or use the REC OUT to send the signal to another piece of equipment.



[Figure 3.6]

#### **Output Zone Selector and Volume Controls**

The PR-Series mixer-amplifiers feature a 6-Zone output selector, each zone with a dedicated 6-steps attenuator. Select each individual zones as required, or press the ALL button, to send the source to each individual zone, or all zones, as required. The volume in each zone can be adjusted using the 6-steps volume attenuator for each zone.



[Figure 3.7]



## **Specifications:**

Performance		
Model Number	PR-130A	PR-240A
Frequency Response at 1watt from speaker out tap, 100Hz~10kHz	+1.5 / -3 dB	
Tone Control, 100Hz,10KHz	±12dB ±3dB	
Signal to Noise Ratio at rated power output	Less than 90dB	
Crosstalk at all control maximum	-70dB at 1kHz	
Rated Output Power at THD 0.5%	130W	240W
Total Harmonic Distortion(THD)at 1kHz rated power output	Less than 0.5%	
Phantom Power	+48 VDC	
Power Band Width at 1kHz from speaker out tap	80Hz~15kHz with less than 0.5% THD	
DC Output Offset	Less than ±3mV	
Operating Temperature/Humidity at non-condensing	0°~40°C at 95% humidity	
Cooling Construction	Convection Cooled	
Carton Dimensions (Width/Depth/Height)	20.7(W) x 16.5(D) x 7.6(H) inches 525(W) x 420(D) x 193(H) mm	
Net Weight	22.05 lbs (10 kg)	24.25 lbs (11 kg)
Protection	Over current / Over temperature / Under voltage / DC fault	

## PR-130A / PR-240A



Notes:	

## PR-130A / PR-240A



Notes:	





21000 Transcanadienne Baie d'Urfé, Québec, H9X 4B7 Phone: 1-877-374-5266

Fax: 888-918-2244

 $\underline{www.eriksoncommercial.com}$